NUVEQ

APARTMENT & RESIDENTIAL MANAGEMENT SYSTEM

NUVEQ's Apartment & Residential Management System is a comprehensive solution designed to streamline the management, security, and operations of residential buildings, apartments, and housing complexes. These systems integrate various aspects such as access control, tenant management, communication, maintenance, and financial services into one cohesive platform.

ARE YOU ONE OF THESE PEOPLE?

nuveq

Management Office / JMB

- Low collection
- High expenses
- Paper based records

Residents / Owners / Tenants

- No reminders / notifications
- Unresponsive complaints
- Manual payment process

Security Officers

- Log visitors using logbook
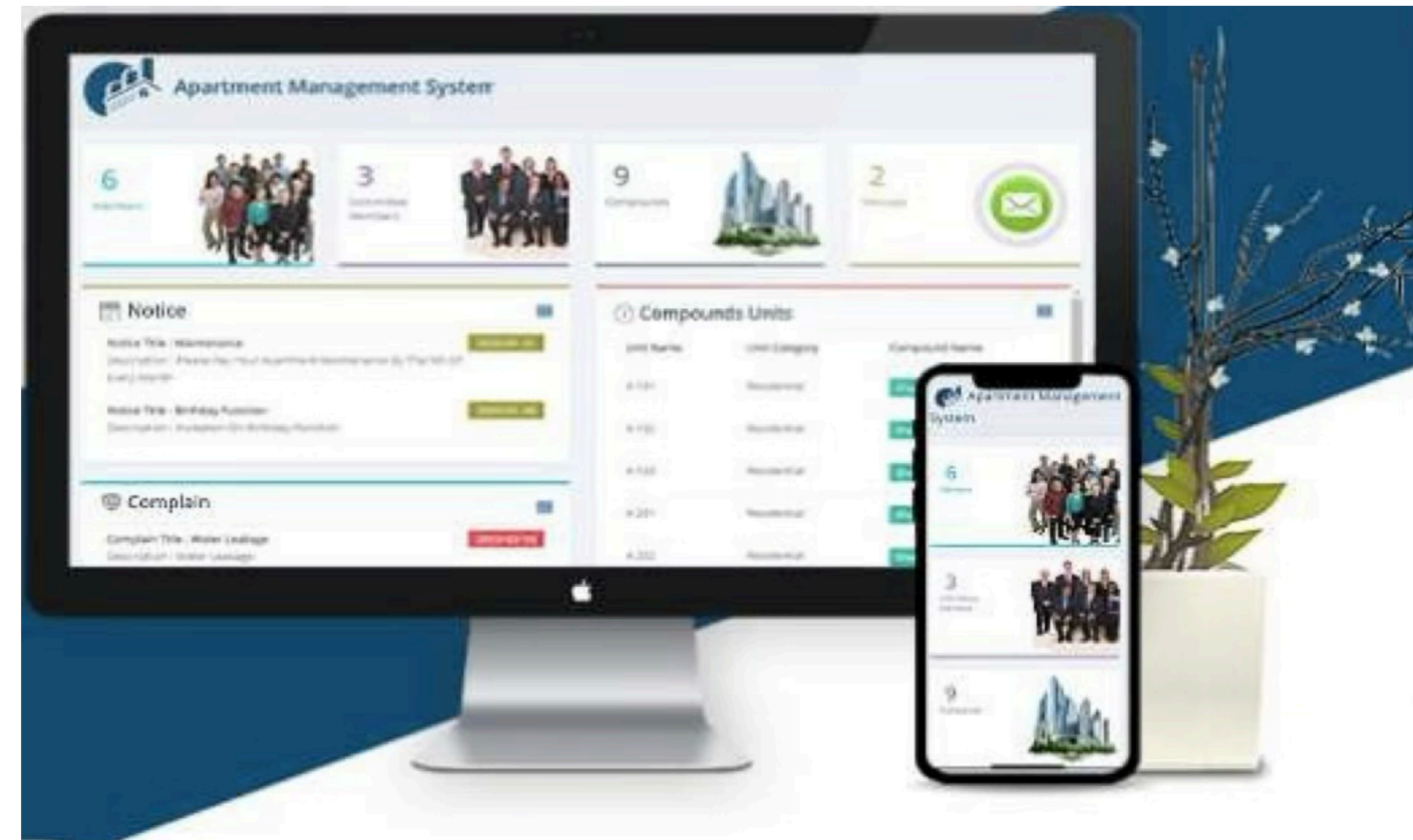- Access card / RFID issues

DON'T WORRY.
WE HAVE
THE SOLUTION!

NUVEQ

WELCOME TO A COMPLETE APARTMENT & RESIDENTIAL MANAGEMENT SOLUTION

NUVEQ's HomeSphere is a full-featured cloud-based Residential Management System to help Management Office or Committee Members (e.g. JMB or MC) to manage end-to-end resident's financial, social & security affairs. It features easy and friendly user interface with both desktop and mobile app version.
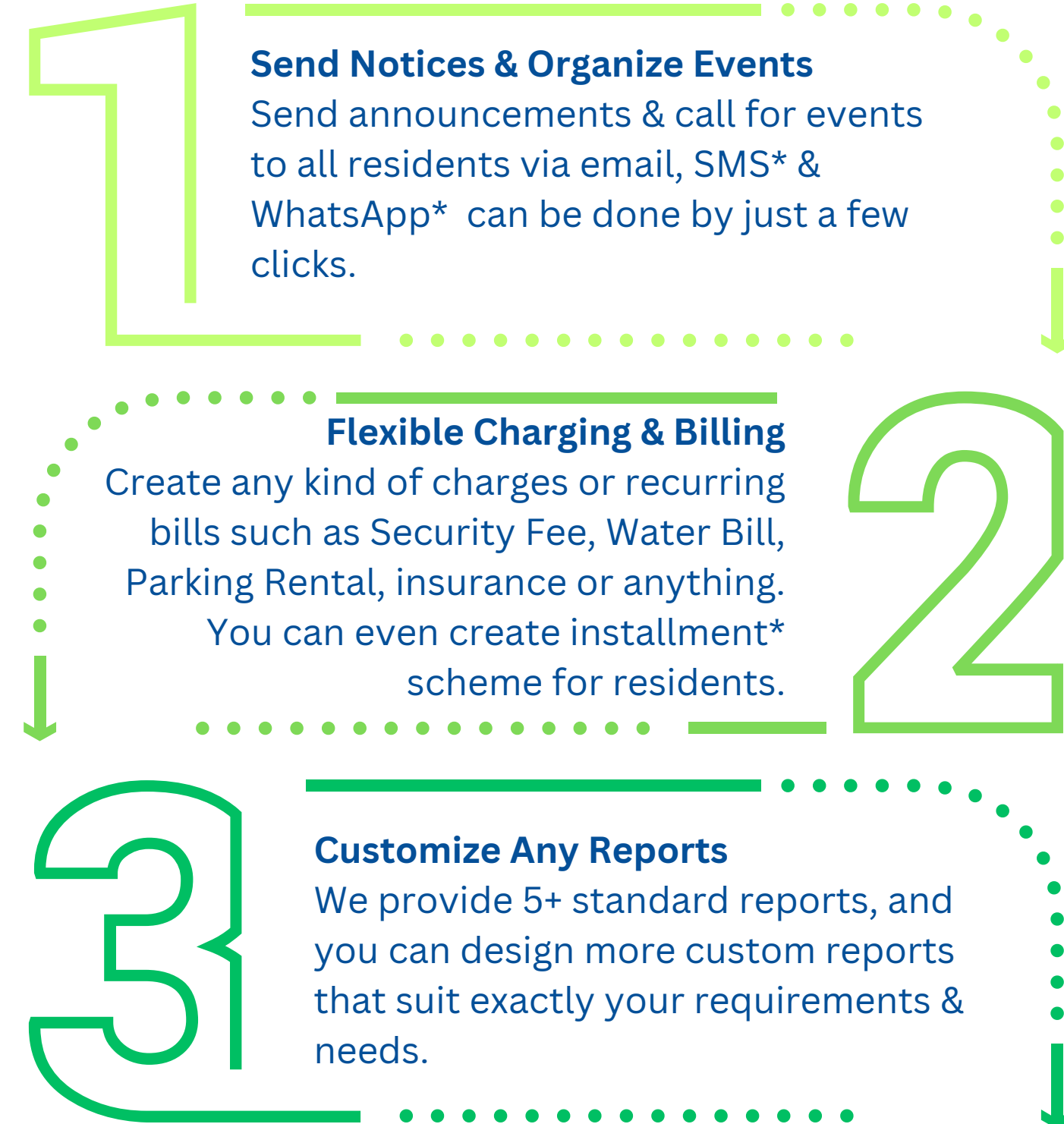
WE OFFER MORE THAN 10+ MODULES WITH FREE UPGRADES FROM TIME TO TIME.

For Residents

1

Payments Made Easy
Integrated with BillPlz Payment Gateway to enable FPX, Credit Card and eWallet payment.

2

Digitally Manage Your Visitors
Built-in security modules allow your visitors to log their visits via QR Code.. and residents will be notified!

3

Log Complaints Anywhere
Faulty Lift? Water leaking? Noisy neighbours? Now residents can log, and track complaints anytime, anywhere

For Management

1

Send Notices & Organize Events
Send announcements & call for events to all residents via email, SMS* & WhatsApp* can be done by just a few clicks.

2

Flexible Charging & Billing
Create any kind of charges or recurring bills such as Security Fee, Water Bill, Parking Rental, insurance or anything. You can even create installment* scheme for residents.

3

Customize Any Reports
We provide 5+ standard reports, and you can design more custom reports that suit exactly your requirements & needs.

Payments Made Easy

Invoice List

Total Amount : (RM) 180.00   [Pay Now]   [👁 View Account Statement]

Show 25 entries   Search:

Invoice Number	☑	Charge Type	Member Name	Invoice Date	Unit No	Total Amount	Discount Amount	Paid Amount	Due Amount	Payment Status	Due Date	Action
1000797	☑	RFID Card Mar 2021	Actual B11	06 Mar 2021	B-1-1	RM60.00	RM0.00	RM0.00	RM60.00	Unpaid	05 Apr 2021	👁 View Invoice
1000796		Access Card Mar 2021	Actual B11	06 Mar 2021	B-1-1	RM20.00	RM0.00	RM20.00	RM0.00	Fully Paid	05 Apr 2021	👁 View Invoice / View Payment Receipt
1000795		RFID Card Mar 2021	Actual B11	06 Mar 2021	B-1-1	RM180.00	RM0.00	RM180.00	RM0.00	Fully Paid	05 Apr 2021	👁 View Invoice / View Payment Receipt

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Bill ID: ssays4px   21/06/21

STAGING

Payment for Invoice No 1000898, 1000895, 1000905 from actualb12 for Unit No B-1-2

Name: ACTUAL B12

Email: ownerb12@arms2u.com

Mobile Number: +60134423434

System_Ref_ID: 961_958_968

Member_ID: 41

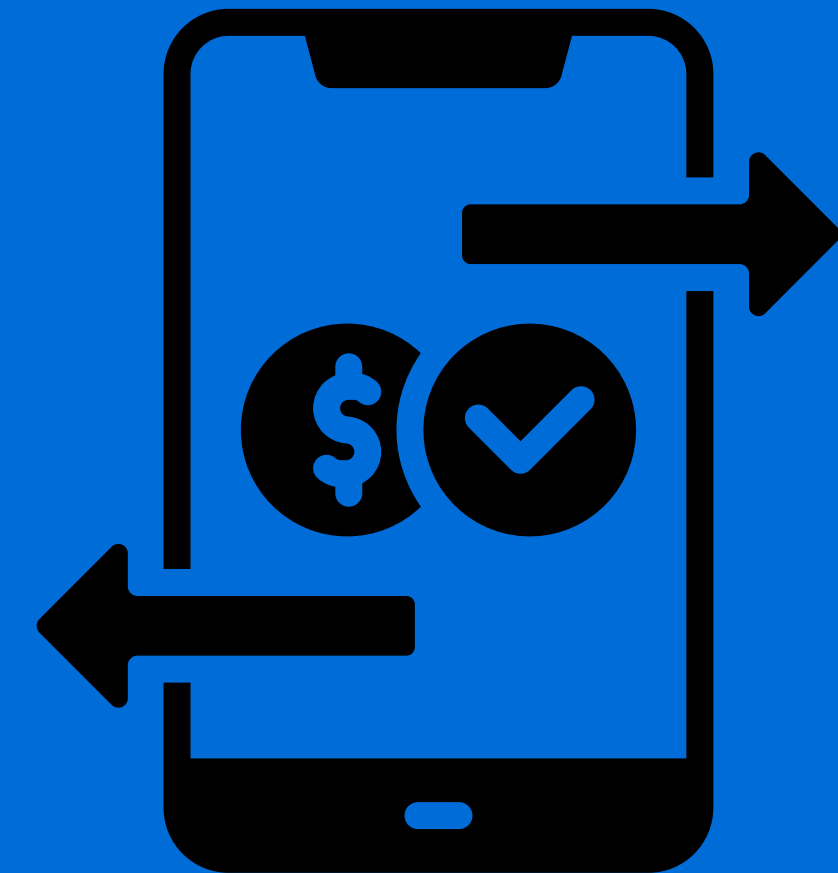Total   Due
                                                                        21/06/21
RM140.00

Pay with:

⌃ Online Banking   🟡 🔴 .. and more

💵
Billplz

☑ I understand and accept the terms and conditions.

[PAY]

◇ FPX   MasterCard   Touch 'nGO eWallet   VISA

Flexible Charging & Billing

Create any kind of charge or bill to get funding from your residents.

One-time charge? Monthly Charge? Yearly charge? No problem! NUVEQ's HomeSphere allows you to create any kind of charges and recurring invoices will be automatically generated based on selected time period.

Create unlimited number of charges, add discount, tax and generate invoices anytime, anywhere.

Log Complaints Anywhere

Now residents can log, and track complaints anytime, anywhere.

≡ Complain List

Show 10 entries   Search: _____

Complain No	Type	Category	Title	Unit Name	Issued By	Status	Aging	Complain Date	Action
C000004	Complaint	Strata Title	Srata Title	B-04-04	Ahmad Ali	Closed	03 days 17 hours	01 Aug 2020	View
C000006	Complaint	Electricity	Pencahayaan lampu	A-11-22	Nurul Ain	Closed	02 days 09 hours	01 Aug 2020	View
C000007	Complaint	Lift Services	Elevator	C-11-02	Ahmad Abu	Closed	14 days 07 hours	02 Aug 2020	View
C000009	Complaint	Common Facilities	Inconvinient behaviour of security	B-15-08	Nurul Ain	Closed	01 days 16 hours	04 Aug 2020	View
C000012	Complaint	Piping	Parking Area	C-13-17	Ahmad Adi	Closed	01 days 10 hours	04 Aug 2020	View
R000010	Request	Accounts or Billing	August 2020 Invoice	C-08-18	Nurul Ain	Closed	01 days 03 hours	04 Aug 2020	View
C000008	Complaint	Security Services	Inconvinient behaviour of security	B-15-08	Ahmad Azlan	Closed	00 days 08 hours	04 Aug 2020	View

Complain Details

Complain No:	C001470
Type:	Complaint
Privacy:	Individual
Issued By:	[B-11-01]
Mobile No / Email:	+601_____@gmail.com
Category:	Building Structure
Status:	Open
Complain Date:	26 Nov 2021, 05:41 PM

Complain Pictures:

Description: There is crack outside of my house, which lead to crack inside the house. Please rectify immediately, as my tenant keep complaining.

Resolution:

Updated By: ___ on 26 November 2021, 05:41 PM

How many times have you encountered housing defects but its so hard to call management to log a complaint? And you have no way to track when and how it will be resolved?
With NUVEQ's HomeSphere, now residents can simply use their mobile phone, take pictures and log the complaints in the system anytime, anywhere.
All complaints will be managed based on category, privacy, aging and can be monitored by JMB/MC.

Digitally Manage Your Visitors

Built-in security modules allow you to log every visitor visits via QR Code.

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Welcome to
Prima Park Homes
Please enter your details before entry.

Privacy Notice	Your information collected here is strictly used for SECURITY VERIFICATION only, and won't be disclosed to any unauthorized party. Read our Privacy Notice here for details. Thank you.
Choose Gate*	● Gate 1 ○ Gate 2 ○ Gate A
Visit Type*	● Visit Resident Unit ○ Visit Commercial Unit / Shoplot ○ Meet Management or Non-Resident
Visitor Full Name*	
IC Number*	**Vehicle Number**
Mobile No*	
Building*	Select Compound ▼
Unit Category*	Select Unit Category ▼
Unit*	Select Unit Name ▼
Reason For Visit*	Select Reason ▼

SCAN this QR Code BEFORE entering

Fill up the form and show to the guard. Thank you.

Say good-bye to tedious paper logbook to register your visitor. With NUVEQ's HomeSphere QR Entry, resident can pre-register visitor and share QR Code to them or ad-hoc visitor can fill up the visitor form only during their 1st time visit. NUVEQ's HomeSphere will auto populate their profile during next visits.

Trust Level

● **Trusted.** Please auto-approve this visitor on his/her next visit.

○ **Neutral.** Please contact me if he/she visits again next time.

○ **Intruder.** I don't know this visitor. Please investigate for potential intrusion.

Update Trust Level

Residents now can update 'Trust Level' to their returning visitors as Trusted, Neutral or Intruder. This is to help speed up the visitors entry for Trusted or to flag security that the visitor was an Intruder, so security will tighten the verification.

Security is a must nowadays for every neighborhood and managing who comes in and go out are critical. NUVEQ's HomeSphere makes logging your visitor a breeze so you will have complete visitor record every time!

Manage Parking Like a Pro

Say good-bye to hassles of managing parking, whether its for resident, visitor or rental.

| ≡ Slot List	⊕ Add Slot	≡ Assigned Slot List	⊕ Assign Slot	≡ Access Card & RFID List

Show 10 entries   Search:

Slot No ▼	Type	Unit No	Vehicle	Resident Name	From Date	To Date	Status	Assign No	Action
C-01-102	Rental	B-1-1		Actual B11	01 May 2021	17 May 2022	Active	6WSO8LRENZ	Edit
C-01-101	Rental	B-1-1	MBG4192 Kancil EX	Actual B11	01 May 2021	17 May 2022	Active	6WSO8LRENZ	Edit
C-01-0021	Rental	B-1-4		Actualb14	01 Jun 2021	31 Oct 2021	Active	NSZA5O40PR	Edit
B-01-0016	Rental	A-1-4	YYY777 Kancil	Soul Shack	01 May 2021	31 Oct 2021	Active	2F8EJXHM0B	Edit
B-01-0015	Rental	A-1-4	WYR860 Vellfire	Soul Shack	01 May 2021	31 Oct 2021	Active	2F8EJXHM0B	Edit
B-01-0014	Rental	A-1-4	BRG5555 Suzuki SWIFT 2	Soul Shack	01 May 2021	31 Oct 2021	Active	2F8EJXHM0B	Edit

Parking rental is one of major issues in many residential communities. How to assign slot? How to rent available slots to residents?
With NUVEQ's HomeSphere, now you can manage all slots assignment in the system, collect rental charges and set parking rules.
Your residents can even book, cancel and pay their parking rental in the systems. All done via self-service, no admin required.

WhatsApp Notification

Integrated with Malaysia's most popular messaging app to give you best notification experience.
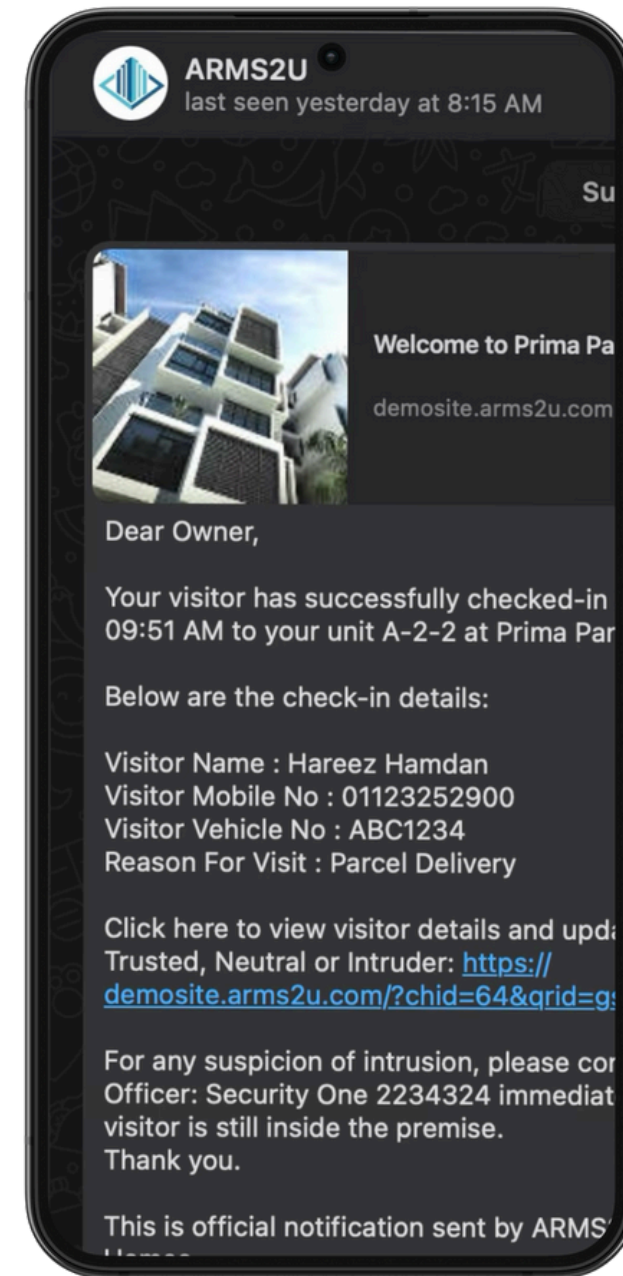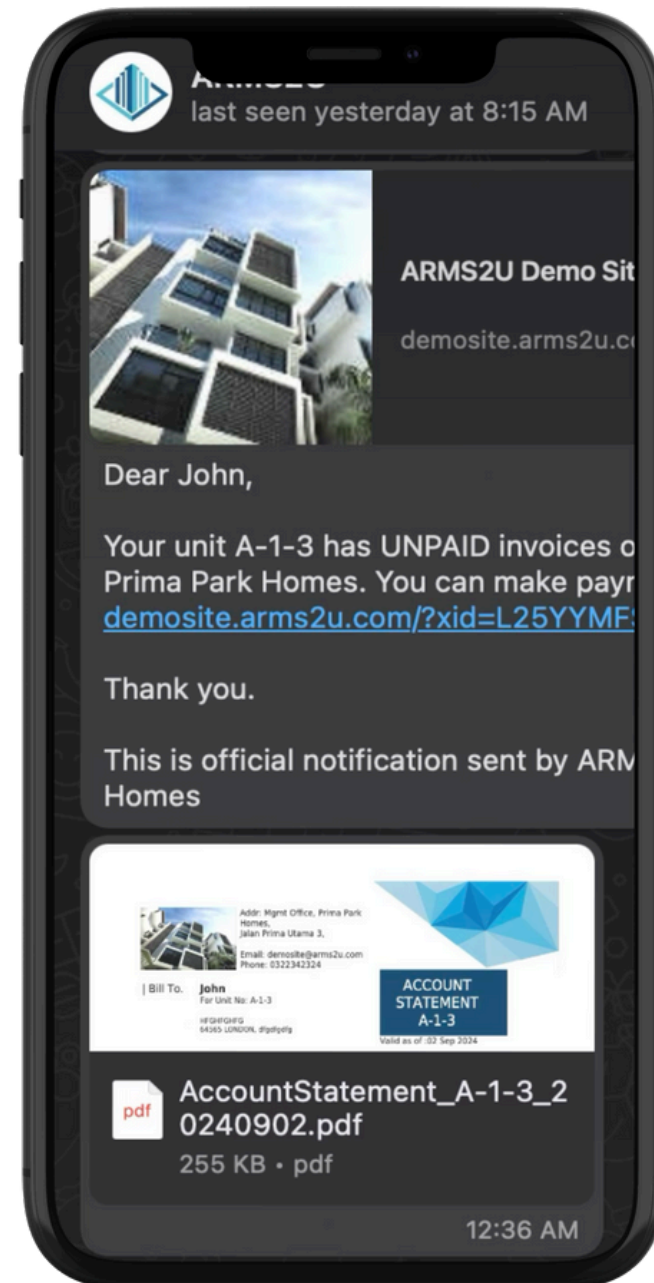
WhatsApp is the most popular messaging app in Malaysia with almost 99% of Malaysian has this app installed on their phones.

NUVEQ's HomeSphere is now integrated with WhatsApp to send most important notifications to residents, replacing SMS notification used previously.

From Visitor Check-In to Invoice Reminders, residents will be notified in WhatsApp to know everything happens in their home and community.
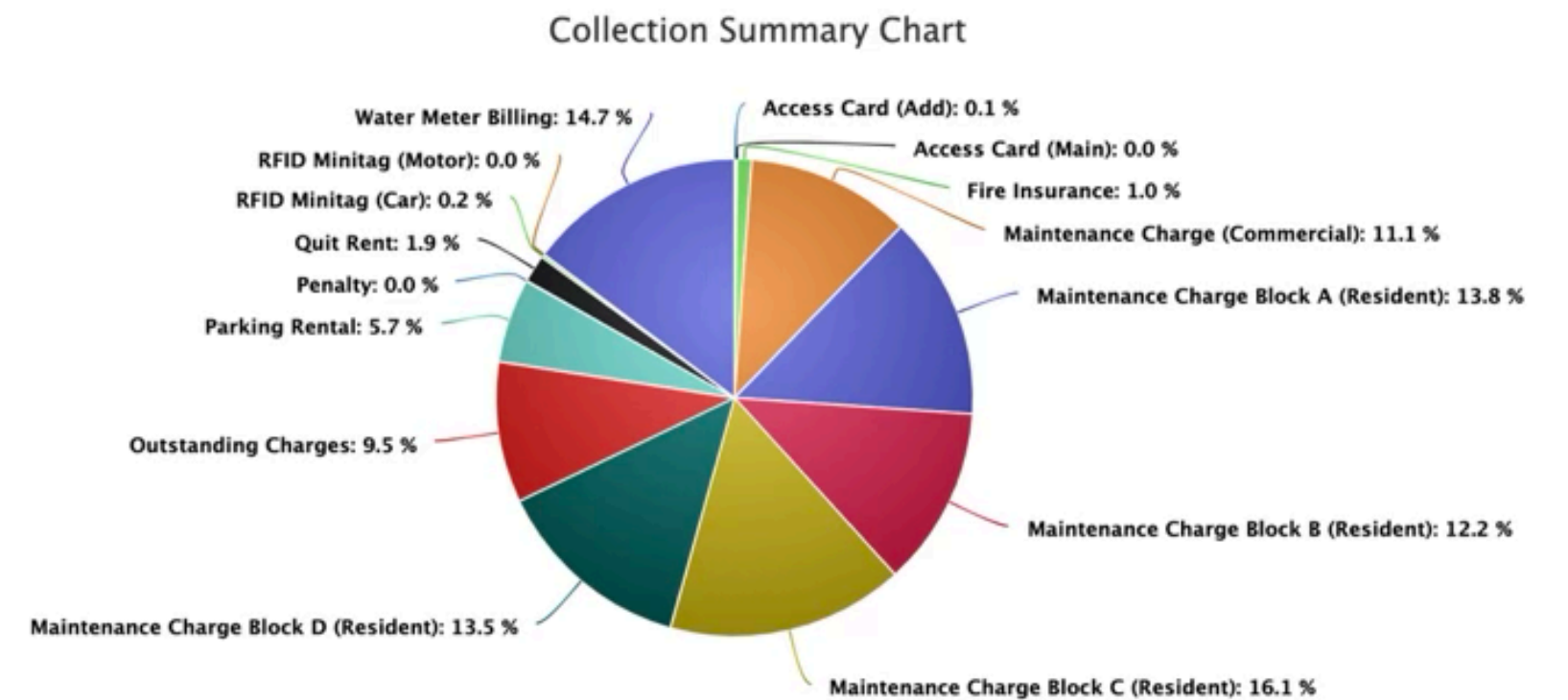
Customize Your Reports

We provide 5+ standard reports & charts, and you can design more custom ones.

Collection Monthly Performance

Collection Month	
Until July 2020	
Aug 2020	
Sep 2020	
Oct 2020	
Nov 2020	
Dec 2020	
Jan 2021	
Feb 2021	
Mar 2021	
Apr 2021	
May 2021	
Jun 2021	

● Collection_FPX   ● Collection_Manual

Collection Summary Chart

Water Meter Billing: 14.7 %
RFID Minitag (Motor): 0.0 %
RFID Minitag (Car): 0.2 %
Quit Rent: 1.9 %
Penalty: 0.0 %
Parking Rental: 5.7 %
Outstanding Charges: 9.5 %
Maintenance Charge Block D (Resident): 13.5 %

Access Card (Add): 0.1 %
Access Card (Main): 0.0 %
Fire Insurance: 1.0 %
Maintenance Charge (Commercial): 11.1 %
Maintenance Charge Block A (Resident): 13.8 %
Maintenance Charge Block B (Resident): 12.2 %
Maintenance Charge Block C (Resident): 16.1 %

NUVEQ's HomeSphere provide 5+ most common reports such as Collection Summary, Payment History, Collection vs Invoice and many others.

Additionally, we can design a lot more custom reports & charts as per your exact needs.

Identify what are most important summary, record or statistic that you want to see, and we will design it for you. No additional charge!

CONTACT US

🌐 www.nuveq.net

📞 +603 9131 0918

✉ sales@nuveq.net

📍 58, Jalan Mutiara Barat 6, Taman Taynton, 56000 Kuala Lumpur, Malaysia.

THANK YOU

www.nuveq.net +60391310918 sales@nuveq.net